

# **TOUR CONFIRMATION**

Dear Walt and Roseann Krane.

We are pleased to inform you that your reservation has been confirmed as follows:

**CONFIRMATION: 1683** 

NAME: Walt and Roseann Krane TOUR: Chacchoben Maya Ruins DATE: February 14, 2014 CRUISE SHIP: HAL Ryndam CRUISE ARRIVAL TIME: 07:00 AM

DEPARTURE LOCATION: The Native Choice Office

DEPARTURE TIME: 08:00 AM Ship Time

**DURATION: 4 Hours** 

ADULTS: 2 TOTAL: \$ 110.00 DEPOSIT: \$ 30.00 BALANCE: \$ 80.00

Balance payment will be required in CASH only at check-in.

This tour includes Round trip transportation in air conditioned vehicles, travel insurance, English speaking

guide, entrance fees, guided tour and bottled water.

#### **REMARKS**

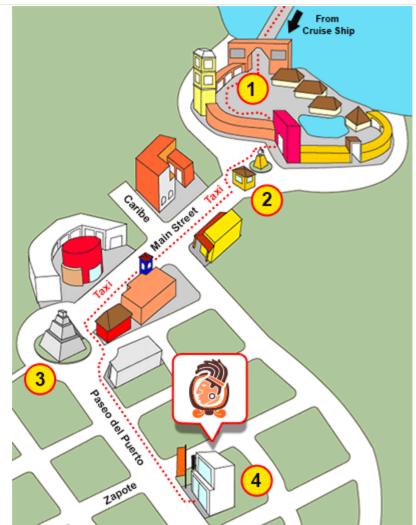
Deposit received \$30.00USD Transaction ID# 70X68699GE002871B

### **MEETING INSTRUCTIONS**

Your tour departs from The Native Choice Office four blocks from the port. You can safely walk from the port to our office, or walk out of the port and take a taxi for a very quick ride (it is only four blocks).

After you disembark walk or take the trolley to the terminal building, after you cross the entrance arch (1) stay on the right hand side and walk passing the shops towards the exit to the street, when you cross port security (2) you will be out on Costa Maya Main Street, continue walking to the Maya pyramid (3) ahead of you, then turn left on Paseo del Puerto St. The Native Choice Office (4) is the white building on the left on Paseo del Puerto St and Zapote St, two short blocks from the pyramid. See attached map for further reference. Guests with difficulties to walk or anyone who prefers not to walk can take a quick taxi ride to our office. Just walk out of the port and you will find taxis on Costa Maya Main Street close to the port gate. Be aware that local taxis are not allowed to pick up guests inside the port.

Please plan to be at our office 10 minutes before departure time to allow time for your check in. Some of our past guests have been misinformed when asking about us inside the port, this is expected since we are a local company not affiliated to the port excursions. You can call us locally at 983 103-5955 should you need any assistance finding us.



## RESTRICTIONS

This tour is better appreciated by children ages 6 and older.

There is a fee of \$5.00 USD (not included in the tour price) for the use of video cameras at Archeological Sites in Mexico, this fee is paid directly at each site.

### **CANCELLATION POLICY**

Our cancellation policy is 48 hours before the tour to avoid a \$15.00USD per person penalty.

No-Shows are subject to a \$15.00USD per person penalty fee.

Your deposit/payment received for this reservation is fully refundable if for any reason your cruise ship doesn't call port in Costa Maya.

We reserve the right to modify or cancel this excursion if weather conditions or any other factor out of our control prevents us from safely operating, or if we consider we are not able to complete this excursion and bring your back to the port safely time-wise. If we are forced to cancel our operation your payment/deposit will be fully refunded.

If you are running late or need assistance, please call us locally at: 983-103-5955.

We are used to last minute changes on the ships itineraries and are ready to adjust our operation to fit your needs. If for any reason your ship arrives earlier or later than expected we will re-schedule our tour to start, as usual, one hour after the ship docks.

At The Native Choice we appreciate your preference and look forward to meet you! Sincerely,

Ivan Cohuo